

WATER TAPPING FEES

WATER TAP, METER, CONNECTION & ADMINISTRATIVE FEES

TAP SIZE	Tap & Meter	Connect	Admin	Total
3/4-Inch	\$1,073	\$1,726	\$51	\$2,850
1-Inch	\$1,198	\$4,315	\$129	\$5,642
1½-Inch	\$2,815	\$8,630	\$258	\$11,703
2-Inch	\$4,776	\$13,808	\$414	\$18,998
3-Inch	\$7,405	\$27,616	\$828	\$35,849
4-Inch		\$43,150	\$1,294	---
6-Inch		\$86,300	\$2,589	---
8-Inch		\$138,080	\$4,142	---

4 to 8-Inch Tap & Meter Fees are charged at actual cost for time and materials and require a fully-executed Agreement to Pay at time application for service is made.

Additional Water Meter Information

The property owner must provide his/her own cutoff valve. Using the turn off at the meter is not permissible.

Each lot, tract or parcel of land to be served by the city water system, within or without the city limits, shall be served by its own individual water meter.

Water meters cannot be moved or transferred from the original lot, tract or parcel of land it was purchased to serve and remains the property of the City of Gainesville.

A water meter can be relocated on the same lot, tract or parcel after making application and paying the cost estimate prepared by the Public Utilities Department.

SEWER TAPPING FEES

Sewer tapping Fee is **\$1,012** for a 6-inch* service line serving a single dwelling or commercial unit.

***Sanitary sewer service lines over 6-inches shall be charged an additional fee at actual cost per inch.**

SEWER TAP, CONNECTION & ADMINISTRATIVE FEES

METER SIZE	*6" Tap	Connect	Admin	Total
¾-Inch	\$1,012	\$3,570	\$107	\$4,689
1-Inch	\$1,012	\$8,925	\$267	\$10,204
1½-Inch	\$1,012	\$17,850	\$535	\$19,397
2-Inch	\$1,012	\$28,560	\$856	\$30,428
3-Inch	\$1,012	\$57,120	\$1,713	\$59,845
4-Inch	\$1,012	\$89,250	\$2,677	\$92,939
6-Inch	\$1,012	\$178,500	\$5,355	\$184,867
8-Inch	\$1,012	\$285,600	\$8,568	\$295,180

Note for City of Gainesville Residents:

Your utility bill will include monthly charges for:
Trash Removal, Landfill, & Recycling—\$32.10

In the case of multi-unit accounts, these fees will be charged for each unit.

For questions concerning these fees, please call the
Solid Waste Division
of the Public Works Department at
770-532-0493
7:30 AM through 4 PM
Monday through Friday

CALL BEFORE YOU DIG

1-800-292-8411

UTILITIES PROTECTION CENTER

If you have a question about your water or sewer bill, our Customer Service Representatives can be reached at:

770-535-6878

7 AM through 6 PM

Monday through Friday

To locate forms log on to www.gainesville.org

For questions about purchasing a new water or sewer tap, please call the Meter Sales Office at:

770-533-5841

8 AM through 5 PM

Monday through Friday

To report broken water mains or problems with sanitary sewers, please call the Distribution & Collection Division at:

770-535-6881

7:30 AM through 4:30 PM

Monday through Friday

FOR EMERGENCY SERVICE
AFTER OFFICE HOURS
AND WEEKENDS

Please Call

770-535-6877

City of Gainesville

Water and Sanitary Sewer Rates and Policies

January 2011



PAYMENTS

Payments are due within 20 days of the bill date. Checks may be mailed to:

City of Gainesville
757 Queen City Parkway, SW
Gainesville, GA 30501

You may pay your bill on line by using your credit card or check. Log onto www.gainesville.org, click on Payments, water bills.

Cash, check and credit card payments may also be made in the Customer Account Services Department located on the first floor of the Public Utilities Administration Building. 8:00 AM to 5:00 PM.

Our convenient drive-thru windows are open from 7:00 AM to 6:00 PM Monday through Friday.

Credit card payments can be made by phone by calling 770-535-6878, 24 hours a day thru our automated phone attendant.

When the office is closed, your payment plus the remittance section of the bill may be placed in one of the envelopes provided for your convenience, and dropped in the *Night Deposit Box* located on the drive through side of the building. The City of Gainesville is not responsible for **cash** deposited in this manner.

The City also offers payment by bank draft. Please call our office or log on to the website at www.gainesville.org to sign up.

Policies

NEW SERVICE

An application for new service must be completed to have service turned on. It would be helpful if you know the former tenant and property owner to enable our clerks to locate the property, which you wish to occupy.

When requesting the service be turned on, you are responsible for making sure all water connections are off at the property. The City of Gainesville **will not** be responsible for damage caused by an open connection and any flooding that might occur when the water is turned on at the meter.

A fee of \$15.00 will be charged to initiate new service. Customers may request payments be made by bank draft which is a free service offered to all customers. The utility accepts credit card payments (Visa & MasterCard) and Electronic Funds Transfers.

WATER DEPOSITS

A deposit, based on meter size, is required from all customers in advance. Deposits may be waived where the customer receives a satisfactory consumer credit report or they have demonstrated good payment history with the utility. Deposit refunds will be mailed after the final bill is completely processed for closed accounts.

Meter size

¾-Inch	\$155.00	Inside City
¾-Inch	\$215.00	Outside City
1-Inch	\$350.00	
1½ to 3-Inch	\$400.00	
4-Inch or larger	\$500.00	

Cutoffs for non-payment within a continuous 24-month period will result in increases to the current deposit established for that customer's meter size classification as follows:

First Cutoff: Increased to the current rate.

Subsequent Cutoffs: Increased by 50% of the current rate.

DISCONTINUE SERVICE

When moving, always ask for a final reading.

Any person wishing to discontinue the use of water supplied from the City of Gainesville must give notice to the Public Utilities Department by completing a Utilities Turn Off Form. Customer is responsible for all water until notice is received.

A **Utilities Turn-off Form** may be obtained from the City's web site, www.gainesville.org, under the Public Utilities page, or in the Customer Account Services Department located on the first floor of the Public Utilities Administration Building at 757 Queen City Parkway, SW or you can request a form be mailed or faxed to you by calling 770-535-6878. On the form, include your account number as listed and your name, as well as your new address and phone number.

A fee of \$10.00 will be charged to each customer discontinuing use of City water.

Water Rates

MONTHLY CHARGES

<u>Residential</u>		Inside	Outside
Block	Consumption	City Limits	City Limits
1	0-10 ccf	\$2.28	\$4.56
2	11-18 ccf	\$2.85	\$5.70
3	> 18 ccf	\$3.99	\$7.98

<u>Commercial & Multifamily— Based on percent of average</u>			
Block	Consumption	Inside	Outside
		City Limits	City Limits
1	≤125%	\$2.28	\$4.56
2	>125% - 200%	\$2.85	\$5.70
3	> 200%	\$3.99	\$7.98

<u>Irrigation</u>		Inside	Outside
Block	Consumption	City Limits	City Limits
3	All usage	\$3.99	\$7.98

<u>General Industry</u>	Inside	Outside
	City Limits	City Limits
<i>Per hundred cubic feet</i>	\$2.28	\$4.56

Each account holder on the City's System shall pay a monthly Account Servicing Fee, plus demand charges.
100 cf = Approximately 748 gallons.

Account Servicing Fee	\$3.83	\$7.66
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Sewer Rates

Commodity Charges Per CCF (Domestic Strength Waste)

Inside	Outside	Oakwood
\$6.73	\$7.03	\$8.49

Residential sewer charges are based on 85% of monthly water meter readings. Commercial, Industrial and Multi-Family sewer charges are based on 100% of monthly water meter readings.

DUE DATE/LATE PAYMENT OF BILLS

Due date for water and sewer bills is 20 days from the billing date. A late fee of 10% of the total monthly bill shall be assessed for payments made after 20 days of the billing date. Water service will be disconnected when one month's bill is 10 days past due or when partial payments are made on accounts over 30 days past due. A \$40.00 fee is required each time the account becomes delinquent to the extent the system initiates a cutoff of the account. This fee is owed if payment is not received by 5 PM the day prior to the scheduled disconnect.

Other Fees

RETURN CHECK FEE

A fee of \$30.00 (or 5% of the face value of the returned check or bank draft) will be charged on checks or bank drafts returned for any reason, and water service may be subject to disconnect.

FIRE HYDRANT METER RENTAL FEES

A deposit and application fee, based on meter size shall be charged for rental of fire hydrant meters, in addition to charges for the water consumed which will be calculated monthly using the outside-City rate. A late read fee shall be charged for any meter not returned for reading by the scheduled deadline. The deposit shall be refunded upon return of the undamaged meter. If a meter is damaged, the repair cost will be deducted from the deposit. Deposits will not be refunded for lost meters.

Meter Size	Deposit	Application Fee	Late Read Fee
¾-Inch	\$300.00	\$80.00	\$150.00
3-Inch	\$1,270.00	\$200.00	\$150.00

FIRE HYDRANT FLOW TESTING FEES

A fee of \$110.00 shall be charged for work performed for purposes of testing fire hydrants for adequate flow and pressure to meet fire flow requirements.

FIRE SPRINKLER SYSTEM FEES

LINE SIZE—Monthly Fee

4" - \$77.00	6" - \$93.00	8" - \$133.00	10" - \$235.00
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No charge is made for systems inside Gainesville city limits.

INDUSTRIAL SURCHARGES FOR PRETREATMENT PERMIT HOLDERS				
(Charges Per mg/l)				
	250-500	501-700	701-900	900+
BOD	\$0.0014	\$0.0028	\$0.0056	\$0.0112
TSS	\$0.0009	\$0.0018	\$0.0036	\$0.0072
	101-125	126-150	151-175	176+
FOG	\$0.0035	\$0.007	\$0.014	\$0.028
	7-11	12-15	16-20	21+
PHOS	\$0.014	\$0.028	\$0.056	\$0.112
	40-75	76-100	101-135	136+
TKN	\$0.004	\$0.008	\$0.016	\$0.032